



**CUSTOMER  
SERVICE  
CANADA**

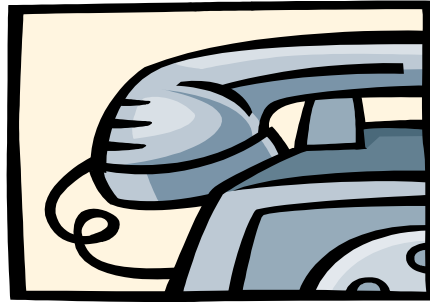
We build our business by  
building YOURS!



If you want to see your business  
grow without the expense of hiring  
new employees, Customer Service  
has what it takes!

Let us show you →

How can we help you  
achieve your goals?...



**Marketing Support**

- Lead generation.
- Surveys;
  - new market
  - existing customers
  - competitive status
  - attrition
- Direct sales, renewals.
- Membership acquisition & retention.
- Client list development.

**Consulting**

**Customer Relations  
Management**

- sales process.
- database development.
- script writing.
- service staff training.
- coaching and development.
- contact management,  
outbound telephone, fax, email  
and web tools





## Office Management Support

- Develop and respond to proposals.
- Database management.
- Invoicing, receivables and record keeping.
- Inbound telephone support.
- Web inquiries.
- Fulfillment.

## Why Outsource?

We provide trained, experienced staff as needed, delivering results for a measured, predictable cost.

We become part of your business for the duration of the contract, providing you with continuous, concise, and impartial reporting.

Concentrate on your core business-and let Customer Service Work for you!



**Make the climb to success easier for your business!**

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## CONTACT US

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